



## TRANSPORTATION

Government, private-for-profit and private, nonprofit providers of various transportation options for persons with disabilities. Organizations listed may charge a fee for service.

Private-for-profit businesses listed represent a unique service impacting people with disabilities.

### CITY & COUNTY OF HONOLULU

#### **Disability and Communication Access Board (DCAB)**

919 Ala Moana Boulevard, Room 101  
Honolulu, HI 96814  
Phone: 586-8121 (V/TTY); 586-8129 (Fax)  
E-mail: [accesshi@aloha.net](mailto:accesshi@aloha.net)  
Web site: [www.hawaii.gov/health/dcab/](http://www.hawaii.gov/health/dcab/)

Publishes and distributes the *Hawaii Travelers Tips* for the major State airports for persons with mobility limitations. Information is available on the DCAB web site at Community Resources link.

#### **City and County of Honolulu Department of Customer Services Division of Motor Vehicles Licensing and Permits Special Services Section**

P.O. Box 30310  
Honolulu, HI 96820-0310  
Phone: 532-7710 (V); 532-7716 (Fax)

Issues parking permits (placards and special license plates) to qualified persons with mobility limitations. Two types of placards are available. A four-year placard is issued to a qualified applicant whose disability is expected to last at least four years. Permittees may park in spaces reserved for persons with disabilities statewide. Application forms and instruction sheets may be obtained from any Satellite City Hall. Applicants must have a licensed practicing physician verify their condition.

#### **City and County of Honolulu Department of Transportation Services**

##### **Public Transit Division**

711 Kapiolani Boulevard, 2nd Floor, Suite 275  
Honolulu, HI 96813  
Phone: 523-4083 (V); 527-6924 (Fax)  
Web site: [www.co.honolulu.hi.us](http://www.co.honolulu.hi.us)

Accepts applications in person and by mail or fax and determines ADA Paratransit Eligibility for use of the Handi-Van service. Also accepts applications for a person with a disability bus pass. All applications must be completed and properly certified by a health care professional or physician as indicated.

#### **TheBus Fixed-Route Service**

811 Middle Street  
Honolulu, HI 96819  
Phone: 848-4444 (Persons with disabilities)  
848-5555 (Route/schedule and  
wheelchair lift information)  
848-4500 (TTY)

Web site: [www.thebus.org](http://www.thebus.org)

Issues photo pass cards to persons with disabilities approved for bus passes. The pass allows for unlimited rides on TheBus. An approved one-year pass costs \$30. A four-year half-fare card is available for \$10, and the rider pays \$1 per trip.

**The Handi-Van  
Paratransit Services**

811 Middle Street, Building C  
Honolulu, HI 96819

Phone: 456-5555 (reservations, 8:00 a.m.-  
5:00 p.m.)

454-5055 (cancellations-daily 4:00  
a.m.-12:00 p.m.)

454-5045 (TTY); 454-5092 (Fax)

454-5050 (Customer service)

E-mail: [jblack@thebus.org](mailto:jblack@thebus.org) or

Web site: [khee@thebus.org](mailto:khee@thebus.org)

Provides curb-to-curb transportation services, including weekends and holidays to persons with disabilities who have a pass. Reservations for service may be made 14 days in advance, but requires at least 24-hour advance notice. Cost \$2.00 one way. If the cost for rides is being reimbursed, coupons may be purchased and a receipt will be provided. Call 848-4444 for coupon information.

**Access Aloha Travel**

414 Kuwili Street, Suite 101  
Honolulu, HI 96817

Phone: 545-1143 (V), 521-4400 (TTY)  
545-7657 (Fax)

1(800) 480-1143 (V/TTY) (Toll free)

E-mail: [access@lava.net](mailto:access@lava.net)

Web site: [www.accessalohatravel.com](http://www.accessalohatravel.com)

Specializes in making accessible travel arrangements for travelers with disabilities. Arrangements include group travel, lodging cruises, tours. Serves mainland, interisland, and international travel needs.

**Alii Accessible Van Rentals**

410 Magellan Avenue, Suite 710  
Honolulu, HI 96813

Phone: 524-2279 (V); 537- 5310 (Fax)  
1(888) 844-2279 (Interisland toll free)

E-mail: [wheelchairbandit2@msn.com](mailto:wheelchairbandit2@msn.com)

Web site: [www.aliiaccessiblevans.com](http://www.aliiaccessiblevans.com)

Offers wheelchair accessible vans for rent on a U-drive basis. The vans can be rented by the day, week, or month. Call for more information or to make reservations.

**American Cancer Society**

**ATTN: Honolulu Unit**

**Angels on Wheels**

2370 Nuuanu Avenue  
Honolulu, HI 96817

Phone: 595-7544 (V); 595-7545 (Fax)

Provides volunteer-based transportation service for cancer patients only, going to and from medical treatments and appointments.

**Charley's Taxi and MediCab**

680 Ala Moana Boulevard, Suite 303  
Honolulu, HI 96813

Phone: 531-2333 (V); 533-1161 (Fax)  
531-1333 (V), 955-2211 (V) (dispatch)

Provides door-to-door and curb-to-curb taxi service using cars and limousines for people on Oahu. All drivers receive training on how to serve persons with disabilities. Group rates are available through the FARE SHARE line. For special assistance (e.g., door-to-door escort service, help transferring to and from a wheelchair), add \$3 charge. Five percent (5%) discount on taximeter fare for persons who are elderly and disabled, by request, when scheduling taxi through dispatch.

**Handi-Cabs of the Pacific**

P.O. Box 22428

Honolulu, HI 96823

Phone: 524-3866 (V); 523-6056 (Fax)

Provides accessible transportation services that include curb-side, door-to-door, hospital nursing home entries and discharges, and two-person nonemergency stretcher service. Services offered 7 days a week, 24-hours a day. Also provides various tours on request for visitors with disabilities.

**Malama Lima Handi-Trans, LLC**

P.O. Box 970324

Waipahu, HI 96797

Phone: 226-0109 (V); 681-6420 (Fax)

Provides wheelchair or stretcher transportation for individuals unable to utilize public transportation. Door-to-door service available. Specializing in hospital and nursing facility admissions and discharges.

<b>COUNTY OF HAWAII</b>
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**County of Hawaii****Department of Parks and Recreation****Coordinated Services for the Elderly****Lift-Van Services**

127 Kamana Street

Hilo, HI 96720

Phone: 961-8777 (V); 961-8704 (Fax)  
(24-hour advance notice required)E-mail: [csehilo@ilhawaii.net](mailto:csehilo@ilhawaii.net)

Provides transportation and escort services to persons 60 years and older and to persons with disabilities for medical appointments and essential shopping needs.

**County of Hawaii****Department of Parks and Recreation****Coordinated Services for the Elderly****Lift-Van Services**

81-951 Halekii Street

Kealahou, HI 96750

Phone: 322-1812 (V); 322-2635 (Fax)  
(24-hour advance notice required)E-mail: [whicse@ilhawaii.net](mailto:whicse@ilhawaii.net)

(see description above)

**County of Hawaii****Office of Information**

25 Aupuni Street, Suite 217

Hilo, HI 96720

Phone: 961-8223 (V), 961-8521 (TTY)  
933-1521 (Fax)

Issues parking placards to eligible persons with mobility limitations. The placard allows parking in designated stalls statewide. Call for medical eligibility criteria. Processes applications for special license plates.

**County of Hawaii****West Hawaii Office of the Mayor**

75-5706 Kuakini Highway, Suite 103

Kailua-Kona, HI 96740

Phone: 329-5226 (V), 327-3600 (TTY)  
326-5663 (Fax)

(see description above)

**Center for Independent Living - East Hawaii**

400 Hualani Street, Suite 16-D

Hilo, HI 96720

Phone: 935-3777 (V/TTY); 961-6737 (Fax)

E-mail: [cileh@interpac.net](mailto:cileh@interpac.net)

Web site: [www.hcil.org](http://www.hcil.org)

Has a lift-equipped van and provides supplemental transportation services for CIL clients on program-related activities.

**Center for Independent Living - West Hawaii**

81-6627 Mamalahoa Highway, Suite B-5

P.O. Box 2197

Kealahou, HI 96750

Phone: 323-2221 (V), 323-2262 (TTY)

323-2383 (Fax)

E-mail: [cilwh@hawaii.net](mailto:cilwh@hawaii.net)

Web site: [www.hcil.org](http://www.hcil.org)

Has a lift-equipped van and provides supplemental transportation services for CIL clients on program-related activities.

**Hele-On Bus**

25 Aupuni Street

Hilo, HI 96720

Phone: 961-8744 (V), 961-8343 (TTY)

961-8745 (Fax)

E-mail: [heleonbus@interpac.net](mailto:heleonbus@interpac.net)

Provides islandwide bus service. Lift-equipped buses available on all routes. Call for schedule information.

<b>COUNTY OF KAUAI</b>
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**Department of Health  
Children with Special Health Needs  
Program**

3040 Umi Street

Lihue, HI 96766

Phone: 241-3376 (V/TTY); 241-3480 (Fax)

For client and families with children aged 0 to 21 years, provides air travel and ground transportation to Oahu for medical purposes.

**County of Kauai  
Department of Finance**

Driver Licensing Section

4444 Rice Street, Suite A480

Lihue, HI 96766

Phone: 241-6550 (V); 241-6533 (Fax)

Issues parking placards to eligible persons with qualifying mobility impairments. Call for medical eligibility criteria, and for application forms.

**County of Kauai  
Transportation Agency**

3220 Hoolako Street

Lihue, HI 96766

Phone: 241-6410 (V); 241-6417 (Fax)

Coordinates and provides public transit services throughout the island of Kauai, including both fixed-route and paratransit services. Various community agencies can inquire about transportation.

**Akita Enterprises, Ltd.**

2960 Aukele Street

Lihue, HI 96766

Phone: 245-5344 (V); 245-3246 (Fax)

Provides transportation to special education students to and from public school. Other transportation, outside of school pick-up hours (6:30 to 8:00 a.m. and 1:00 to 4:00 p.m.) is available upon request.

**Alamo Rent-A-Car**

Lihue Airport

Lihue, HI 96766

Phone: 1(800) 327-9633 (V) (Reservations)  
246-0645 (V) (for accommodations)  
246-1187 (Fax)

Rents seven-passenger mini-vans that company will modify by removing one or two seats, making the vehicle wheelchair accessible. No tie downs available. Ramp must be provided/obtained by customer. Store office is fully accessible, including restrooms. Use toll free number to reserve vehicle, then call airport office to request accommodation. Provides hand controls upon advance notice.

**Avis Rent-A-Car**

Lihue Airport

Lihue, HI 96766

Phone: 245-3512 (V); 241-7069 (Fax)

Provides hand controls for full-size 2-door and 4-door cars. Right- and left-hand controls available. Make request at time of booking. Advance notice appreciated (at least 24-hours).

**Budget Rent-A-Car**

Lihue Airport

Lihue, HI 96766

Phone: 245-1901 (V)  
1(800) 527-0700 (V) (Toll free)  
1(800) 527-7000 (After hours, toll free)

Website: [www.budget.com](http://www.budget.com)

Offers either right- or left-hand controls in mid-size and full-size cars. Make request when booking reservation.

**Dollar Rent-A-Car**

Lihue Airport

Lihue, HI 96766

Phone: 245-3651 (V) (Lihue Office)  
1(800) 342-7398 (V) (Interisland toll free)  
1(800) 800-4000 (V) (Interstate toll free)

E-mail: [rhelppdesk@dollar.com](mailto:rhelppdesk@dollar.com)

Web site: [www.dollar.com](http://www.dollar.com)

Offers either right- or left-hand controls in all sized cars. Make request when booking car. Approximately two weeks notice appreciated.

**Hertz Rent-A-Car**

Lihue Airport

Lihue, HI 96766

Phone: 1(800) 654-3131 (V) (Reservations)  
245-3356 (V) (for accommodations)  
245-5129 (Fax)

Provides hand controls for full-size sedans. Make request for hand controls at time of booking. Advance notice appreciated (8-24 hours on weekdays and 72-hours weekend).

**Kauai Center for Independent Living (KCIL)**

P.O. Box 3529

Lihue, HI 96766

Phone: 245-4034 (V/TTY); 245-7218 (Fax)

E-mail: [kcil@aloha.net](mailto:kcil@aloha.net)

Provides contracted services with lift-equipped van and driver to agencies and entities, by specific arrangement. Call to discuss specific transit and touring needs, rates, and availability.

**Polynesian Adventure Tours**  
3563 Ahukini Road  
Lihue, HI 96766  
Phone: 246-0122 (V); 531-7101 (Fax)

Conducts guided tours, and has lift-equipped tour vehicle. Destinations may be limited by accessibility at scenic site.

## COUNTY OF MAUI

**County of Maui**  
**Department of Finance**  
**Drivers License Section**  
1580 Kaahuamnu Avenue  
Wailuku, HI 96793  
Phone: 270-7797 (V), 270-7793 (V)  
270-7989 (Fax)  
565-7878 (V) (Lanai Gym)  
533-3430 (V) (Molokai County Complex)  
E-mail: [cilwh@hawaii.net](mailto:cilwh@hawaii.net)  
Web site: [www.hcil.org](http://www.hcil.org)

Issues parking placards to eligible persons with mobility limitations. The placard allows parking in designated stalls statewide. Call for medical criteria. Applications for license plates for disabled persons are also available through this office.

**County of Maui**  
**Department of Housing and Human Concerns**  
**Senior Services Division, Escort**  
401 Alakapa Place  
Paia, HI 96779  
Phone: 270-7310 (V); 270-8034 (Fax)

Provides escort services for the frail elderly population, including elderly persons with disabilities ages 60 years and older for those who have no other means of transportation. Services include transportation to doctors' offices, hospitals, grocery shopping, banks, pharmacies, etc. Arrangements can be made for wheelchair users on a case-by-case basis.

**County of Maui**  
**Department of Housing and Human Concerns**  
**Senior Services Division, Escort**  
P.O. Box 2098  
Kaunakakai, HI 96748  
Phone: 553-5402 (V); 553-8309 (Fax)

(see description above)

**County of Maui**  
**Department of Housing and Human Concerns**  
**Lanai Senior Division, Escort**  
Lanai Senior Center  
Lanai City, HI 96763  
Phone: 565-6282 (V); 565-6974 (Fax)

Provides escort services for the frail elderly population, including elderly persons with disabilities ages 60 years and older for those who have no other means of transportation. Services include transportation to doctors' offices, hospitals, grocery shopping, banks, pharmacies, etc. County vehicles are not accessible, however special arrangements may be made for wheelchair users on a case-by-case basis.

**Accessible Vans of Hawaii, Inc.**

296 Alamaha Street, Suite C

Kahului, HI 96732

Phone: 871-7785 (V); 871-7536 (Fax)  
1(800) 303-3750 (V) (Toll free)

Has a wheelchair accessible van, lowered floor mini-vans with ramps, or full-size vans with lifts for rent on a U-drive basis. The vans can be rented by the day, week, or month. Services are provided on a statewide basis or sales of both new and used vans. Delivery available. Also serves the Big Island and Oahu.

**Kapalua Executive Transportation Service**

P.O. Box 11526

Lahaina, HI 96761

Phone: 669-2300 (V), 1(800) 833-2303 (V)  
662-0900 (Fax)

Provides island-wide service, including island-wide tours and charters, in wheelchair accessible vans. Services include transportation to the airport, hotels, the local community and hospitals on an island-wide basis. Fees are assessed for service.

**Maui Economic Opportunity, Inc.**

189 Kaahumanu Avenue

P.O. Box 2122

Kahului, HI 96732

Phone: 877-7651 (V); 871-2171 (Fax) (Maui)  
553-3216 (V) (Molokai)  
565-6665 (V); 565-6665 (Fax) (Lanai)  
248-8282 (V) (Hana)

Provides transportation to persons who are low-income, elderly, youth, preschoolers and persons with disabilities. Accessible buses with wheelchair lifts available. Call for hours of operation and specific routes.